

PHX1 Network Maintenance Notification

Network Topology Reconfiguration – Phase 1

Potential Affected Location:	PHX1 Phoenix, AZ
Maintenance Date(s):	Tue, Sep 1, 2020 – Wed, Sep 2, 2020
Maintenance Time(s):	10PM to 1AM (America/Chicago)
Potential Affected Service(s):	Network, IP Transit (PHX1)

Overview:

On Tuesday, September 1st @ 10:00 PM America/Chicago time (Wednesday, September 2nd @ 03:00 UTC - 05:00 UTC), Rad Web Hosting will be performing a network maintenance to begin reconfiguration of our network in order to migrate to BGP. The new configuration will allow for more precise control over our network routing and is designed to provide all PHX1 customers with increased redundancy, availability, connectivity and performance.

Description:

Rad Web Hosting network engineers will be deploying a series of modifications to the core network infrastructure in the PHX1 facility in Phoenix, AZ. During this first phase, we will be moving one of our up-links to a new router and re-configuring internal routing to prepare for changes to our EGP (Exterior Gateway Protocol). These changes may cause network downtime. Rad Web Hosting network engineers and NOC technicians will be onsite during the maintenance window.

Expected Impact:

During the maintenance window, some customers may experience network disconnection, increased latency, and/or dropped packets for a short period of time.

If you have any questions, please contact our NOC at +1 (866) 844-4908 or via email at support@radwebhosting.com.